



NATIONAL CLUB
ACCREDITATION SCHEME



Major Club Sponsor

PO Box 1015 Thuringowa Central Qld 4817

Website: rebelsfc.com.au

ABN: 84 853 891 435

17 January 2016

To all Club Members

Membership Cancellation and Refund Policy

As of the 2014 playing season, Football Queensland has introduced a refund policy in relation to player registration. To be eligible for a refund players must ***not*** have participated in a match or appeared on a match record for their club and must have applied for de-registration via MyFootballClub within 6 weeks of competition commencement. Full criteria can be viewed at Football Queensland's website at <http://www.footballqueensland.com.au/index.php?id=253>

Where the above criteria are met, the member will be entitled to a refund of all membership fees paid less an administration fee of \$10 charged by Football Queensland. Additionally, the Rebels Football Club will charge an additional fee of \$10 and deduct expenses where the member received and has not returned merchandise in new condition. This includes but not necessarily limited to a Club Supporter's Shirt (\$30), Club Bag (\$30), Water Bottle (\$5) and any other items that the member has not purchased outright but has received as part of their membership.

To initiate the cancellation and if eligible, refund process, players must log onto their MyFootballClub accounts and request a cancellation. Players must then email the Club Administrator Registrar at admin@rebelsfc.com.au and advise them that they believe that they are eligible for a refund and provide bank account details including BSB Number, Account Number and Account Name. It is expected that this process may take up to 3 weeks to complete.

Similarly with any cancellation of membership, Rebels FC will charge the abovementioned fees. This includes for example should a player who is registered with Rebels FC choose to cancel their membership and re-register with another Club.

Rebels Football Club would like to thank our other generous sponsors and partners:

